

Dial 211 or
1-888-829-1341



Help Line is an information and referral service and first response point for crisis calls in Bradford, Clinton, Columbia,

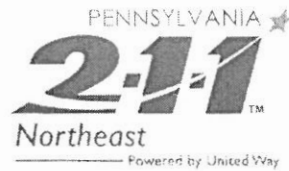
Lackawanna, Luzerne, Lycoming, Monroe, Montour, Northumberland, Pike, Snyder, Sullivan, Susquehanna, Tioga, Union, Wayne and Wyoming Counties. It operates 24 hours a day, 365 days a year.

Help Line is manned by trained caseworkers as a program of the Family Service Association of Northeastern Pennsylvania.

Established in 1972 after Hurricane Agnes, Help Line provided a central resource for vital information for the victims of this devastating disaster.

In 1975, Help Line entered into agreements with a number of area agencies to provide 24 hour crisis services. Eventually other agencies committed to the service and Help Line became the crisis center for most of Wyoming Valley's social service agencies.

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A Free Confidential Service
to Reach Local Resources

Translation Services Available
24 hours a day, 365 days a year.

Servicios de traducción disponible las 24
horas del día, los 365 días del año.

Help Line is a program of the
Family Services Association
of Northeastern Pennsylvania and is
funded in part by the United Way.



Dial 211 or
1-888-829-1341
or text your zip code to TXT211

A free service to reach local resources



Serving N.E. Pennsylvania

Where help is available any day, any time

pa211ne.org

LOCAL RESOURCE LIST

A BETTER TODAY

126 Warren Street
Tunkhannock, PA 18657
Phone: 570-996-9600

OR

21 North Church Street
Hazleton, PA 18201
Phone: 570-455-9222

CASA OF LUZERNE COUNTY

667 North River Street
Wilkes-Barre, PA 18705
Phone: 570-855-2247

CATHOLIC SOCIAL SERVICES

33 East Northampton Street
Wilkes-Barre, PA 18701
Phone: 570-822-7118

OR

214 West Walnut Street
Hazleton, PA 18201
Phone: 570-455-1521

CCBHO

Glenmaura National Boulevard
2nd Floor
Moosic, PA 18201
Phone: 1-800-553-7499

CHILDREN'S ADVOCACY CENTER

187 Hanover Street
Wilkes-Barre, PA 18702
Phone: 570-208-2895

CHILDREN'S BEHAVIORAL HEALTH SERVICES

104 Woodward Hill Road
Edwardsville, PA 18704
Phone: 570-714-7230

CHILDRENS' SERVICE CENTER

335 South Franklin Street
Wilkes-Barre, PA 18702
Phone: 570-825-6425

CLEARBROOK TREATMENT CENTER

1100 E Northampton St.
Laurel Run, PA 18706
Phone: 570-823-1171

FIRST HOSPITAL

562 Wyoming Ave, Kingston, PA 18704
Phone: 570-552-3900

FAMILY SERVICE ASSOCIATION OF NEPA

31 West Market Street
Wilkes-Barre, PA 18701
Phone: 570-823-5144

HELPLINE - 211

Dial 2-1-1 or text your zip code to TXT211

NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI)

100 East Union Street, Suite #6
Wilkes-Barre, PA 18702
Phone: 570-371-3844

NEW STORY

1150 Wyoming Ave.
Wyoming, PA 18644
Phone: (570) 714-2350

NORTHEAST COUNSELING

121 South Prospect Street
Nanticoke, PA 18634
Phone: 570-735-7590
OR

750 East Broad Street
Hazleton, PA 18201
Phone: 570-455-6385

LIU #18

368 Tioga Avenue
Kingston, PA 18704
Phone: 570-287-9681

WARM LINE (5:00PM - 9:00PM 7 DAYS A WEEK)**

Toll Free Phone: 1-866-839-0445
Phone: 570-270-6866

WVADS

437 North Main Street
Wilkes-Barre, PA 18705-1613
Phone: 570-820-8888

trained peers
for those not quite in
crisis, but need to talk
Run by Helpline.

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*Help is available
any day - any time*

24/7 Confidential Crisis Service for:

- Mental Health
- Child Abuse/Neglect Reports
- Drug and Alcohol
- Runaway
- Energy Assistance
- Homeless Services
- Victim Services
- Disaster Recovery Coalition
- Anti-Bullying Coalition

Information and Referral Services

In addition to handling crisis situations, Help Line maintains an active database listing of over 300 local agencies and 16,000 additional regional, state and national resources. If you need to know where the nearest AA meeting is being held, call us. If you need the number for the turkey hotline on Thanksgiving Day, call us.

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*Help Line Cooperates
with the following Agencies*

to provide a Comprehensive Network of After Hours Emergency Services:

- Luzerne/Wyoming Counties Area Agency on Aging
- Luzerne/Wyoming Counties MH/MR Program
- Luzerne/Wyoming Counties Drug & Alcohol Program
- Sullivan County Victim Services
- Luzerne County Children & Youth Services
- Wyoming County Children & Youth Services
- Victim's Resource Center
- Northeast Counseling Services
- Children's Service Center
- Commission on Economic Opportunity
- Family Service Association of Northeastern Pennsylvania
- Bridge Youth Services
- Abuse Rape Crisis Center
- Disaster Recovery Coalition
- Anti-Bullying Coalition

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*Additional
Available Services*

Statewide Database for Resources

Help Line/PA 2-1-1 Northeast is a part of the Pennsylvania 2-1-1 system covering 17 counties in Northeastern and Central Pennsylvania. Help Line/PA 2-1-1 Northeast can refer you to one of the other six 2-1-1 call centers in Pennsylvania where you can talk to someone more familiar with local resources in their area, or Help Line/PA 2-1-1 Northeast can search the online database, www.pa.communityos.org, and get you the information you need.

Texting

You can now text our case workers by texting your zip code to Help Line at TXT211. Available 24/7.



NATIONAL SUICIDE PREVENTION LIFELINE

1-800-273-TALK

SUPPORT FOR TEENS 24/7, CONFIDENTIAL, FREE, TEXT "START" to 741741

WEBSITE RESOURCES

Your Life, Your Voice

www.yourlifeyourvoice.org

Crisis Text Line

www.crisistextline.org

Society for the Prevention of Teen Suicide

www.sptusa.org/teens

Trevor Project

www.trevorproject.org

Youth Suicide Prevention Program

www.yspp.org

Survivors of Suicide

www.survivorsofsuicide.com

Suicide Awareness Voices of Education

www.save.org

Mental Health Association in PA; Children's Page

www.pachildnews.org

National Alliance on Mental Illness

www.nami.org

Pennsylvania Youth Suicide Prevention Initiative

www.payspi.org